

Terms and Conditions for Scar Close Farmhouse

Welcome: Thank you for choosing to book with Scar Close Farmhouse. We look forward to welcoming you to our family farmhouse. When you make this booking you are entering an agreement with us. Please read our terms and conditions of booking.

Prices: The price includes accommodation and breakfast. We accept cash, bank transfer or personal cheque as payment.

Pets: Sorry, but we do not accept pets with guests.

Deposit: Bookings are accepted on receipt of a refundable deposit of £20 per room per night. We understand that circumstances change and occasionally, bookings need to be cancelled. We kindly request that, if you do need to cancel your booking, you give as much notice as possible so that we can attempt to re-let the room. You will not be charged for any booking cancelled one month before your booked arrival date. In the event that less than one month's notice is provided and we are unable to re-let the room, Scar Close Farmhouse reserves the right to retain 100% of the deposit as a late cancellation fee. For this reason, you may wish to take out cancellation insurance, which is inexpensive and can be obtained from any good broker.

Non-availability: We would only cancel your booking if your accommodation was unavailable for reasons beyond our control. We would attempt to offer you alternative accommodation, however if this

was not possible, or unacceptable to you, then we would refund all monies paid by you. Our liability would not extend beyond this refund.

Arrival: We are available to receive new guests between 4.00 and 6.00 p.m. If you expect to arrive later than 6.00 p.m. , please let us know in advance so that arrangements can be made.

Departure: 10.30 a.m. Please be ready to leave your accommodation by 10.30 a.m. on the day of departure, unless otherwise arranged. Your bill for the accommodation and any extras or services taken during your stay is payable on departure.

Damages and Breakages: Please take care with our accommodation. You are responsible and liable for any breakages or damages which you cause to the accommodation or its contents. Please report these as soon as they occur. We do not normally charge for minor breakages, but we may send you an invoice for repair or making good if the damage or breakage is significant.

Liability: We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or our employees or contractors whilst acting in the course of employment.

Data: Any data gathered during the course of this booking may be held on our computer system and will not be passed onto any third party without your authority.

We look forward to welcoming you.

Scar Close Farmhouse

WiFi Acceptable Usage Policy

Scar Close Farmhouse provides a guest wireless network which is available for access by users who have a compatible wireless device and the network user id and password. By logging onto the network the user is deemed to have agreed to abide by Scar Close Farmhouse's Acceptable Use Policy. Any user utilising the guest wireless connection should be aware of and agree to conditions of use including but not limited to the following:

1. Scar Close Farmhouse assumes no responsibility for the safety of equipment or device configurations, security, or data files resulting from connection to its guest wireless network or the Internet, nor liability for any damages to hardware, software or data, howsoever caused.
2. Guest wireless access is provided as a free service on an "as is" basis with no guarantee of service.
3. Users are responsible for setting up their own equipment to access the guest wireless network.
4. Staff will not provide technical assistance and will not assume any responsibility for personal hardware configurations, security or changes to data files resulting from connection to the guest wireless network. It is recommended that users make a backup copy of any settings before configuring their equipment for use on the guest wireless network.
5. The guest wireless network provides basic data encryption between the access points and the end user device. Use of the guest wireless internet connection is undertaken at the user's own risk. It is the responsibility of the user to protect their wireless devices through use of up-to-date virus protection, personal firewall and any other suitable measures.
6. The guest wireless network may be subject to periodic maintenance and unforeseen downtime.

7. Scar Close Farmhouse reserve the right to filter ALL Internet access.
8. Printing access is not available via the guest wireless network. If the user desires to print, they will have to make their own suitable alternative arrangements.
9. Any attempt to access or manipulate Scar Close Farmhouse equipment or networks, may result in permanent disconnection from the guest wireless network.
10. If a user does not agree to the above terms, please do not configure any device for guest wireless connection. If a user has configured their device but no longer wishes to make use of the provision or they no longer agree to the terms highlighted above please remove any configuration from the device immediately.

Scar Close Farmhouse Child Policy

Scar Close Farmhouse does not have any specific accommodation, catering or entertainment facilities for young children. If you wish to bring children, however, and make your own sleeping, catering and entertainment arrangements, they will be welcome. No charge will be made for any child under the age of two, who requires no catering, bedding or provision of other facilities from Scar Close Farmhouse. Children between the age of two and twelve will be charged at 50% of the adult rate when using the family room with two full paying adults. Above this age, normal rates apply.